



Quality Policy – BS EN ISO 9001:2015

Canford Audio Limited assesses customer needs to understand their requirements and to provide service and products tailored to their needs in:

- Design, manufacture, stocking, supply and servicing of professional audio and video data products.
- Provision and servicing of audio interview equipment and software.
- Distributing to audio/video/broadcast and other industries.

Supplying the global market from major national broadcasters to one-man businesses.

“Quality is an inherent part of our business here at Canford, our aim is to supply products which both meet and exceed customer requirements and expectations. We strive to do our best for our customers, supplying products which are fit for purpose, whether outsourced or manufactured in-house, the most popular being generally available from stock at fair market price.

We are committed to satisfying all applicable requirements:

In seeking to meet these objectives we consider customer requirements, company specifications and statutory requirements. We always support feedback from all stakeholders.

To assist us with these goals we have an established Quality Management System which complies with the requirements of BS EN ISO 9001:2015 ‘Quality Management Standard’ and with the requirements of the appropriate international accreditation standards.

We are committed to the continual improvement of the Quality Management System to support our business operations.

The Company Quality Management System provides a framework for setting quality objectives.

We seek to effectively communicate our objectives as well as encouraging staff at all levels in continually improving our performance and promoting customer satisfaction. All this contributes to our aspiration to “get it right first time”.

Senior Management are committed to Quality and will review this policy to ensure its continuing suitability. Canford employ skilled, competent staff to apply the policy throughout the organisation”.

Signed on behalf of Canford Audio Limited

Alan Wilson
Chief Executive Officer
May 2025